



## Additional regional charges explained

The table below explains any additional charges in relation to your tariff. If you have any other queries, please contact your local service centre.

[London Regional Charges](#) - [Scottish Regional Charges](#)

### UK SameDay Courier additional charges

We calculate the journey distance using standard mapping software +/- a tolerance of 5%.

Out of Hours*	50%
Direct service	35%
Collections from London postcodes <sup>+</sup>	40%
Wait & return	50%
Waiting time for standard Bike or Small Van SameDay services	Free waiting time for the first 9 minutes, 59 seconds. Should waiting time exceed this time, the customer will be charged £0.50 per minute for the entire waiting time (not just the time exceeding 9 minutes, 59 seconds).
Waiting time for standard Transit or LWB SameDay services	Free waiting time for the first 14 minutes, 59 seconds. Should waiting time exceed this time, the customer will be charged £0.50 per minute for the entire waiting time (not just the time exceeding 14 minutes, 59 seconds).
Additional drops	Bike/small van = £5.45 Large van/long wheel base = £10.95

For more precise routing, Bing regularly updates its web mapping service to accommodate any recent road changes. As a result, you may see an impact on total mileage.

*\*Our regional Out of Hours teams operate 18:00-07:00 daily.*

*<sup>+</sup>May be charged for deliveries into London; please refer to your tariff for more information.*

# Our Clean Air Commitment

As part of our efforts to become the most sustainable same day courier service in the country, we pass on a £5.00 charge for any deliveries within an Ultra Low Emissions Zone (ULEZ) undertaken by a van or motorbike. You will be able to see when you have contributed as it will be clearly displayed on your invoices. The money will go towards helping couriers upgrade their vehicles and expand our green fleet.