

2023

DHL Express Accessorial Charges



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Optional Services

Service	Description	Product	Fee
Shipment Insurance	The provision, at individual shipment level, of declared value coverage above Standard Liability for the amount necessary to repair or replace a shipment in the event of physical loss or damage. See www.dhl.co.uk/service_options for details.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	1.5% of replacement / declared value with minimum charge of £12.00 €0.02 per kg
GOGREEN Climate Neutral	By contractual agreement with the Shipper, a full carbon-neutral service comprising calculation of CO2 emissions on a shipment level, offsetting of these emissions by DHL Carbon Management and annual certification by an external third party.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	International - Domestic - £0.09 minimum with
GOGREEN Carbon Footprint	A detailed calculation of the carbon footprint of shipments sent in a stated period. This report uses the same measurement principles as carbon neutral but without the offsetting.	DHL Express 12:00 DHL Economy Select DHL Express 12:00 DHL Economy Select	Clearance Charges for High Value - Over €150
GOGREEN Carbon Estimate	A high level calculation using averages based on lane and transportation mode. This report records the results over the last 3 months' period. There's no offsetting involved in this service.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£84.00 per quarterly report
Duties & Taxes Paid (DTP)	At the Shipper's request, an administration charge for invoicing duties and taxes to the Shipper instead of the Receiver. Equivalent to Incoterm DDP.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	(DHL:) £10 per shipment or 2% of the fiscal charge if higher, plus: (RDS:) £5 per invoice or 5% of the fiscal charge if higher
Neutral Delivery	The delivery of a non-document shipment by the Shipper that ensures the value of the goods are kept confidential from the Receiver, whilst the Importer of Record at destination (not being the Receiver) is billed for the duties and taxes.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£16.00 per shipment

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Split Duty and Tax	At Shipper’s request, an administration charge for invoicing duties to the Shipper or third party, while taxes are invoiced to the Receiver or third party at destination. VAT cannot be billed to an entity in a third country. This process allows the Receiver to recover VAT on the value of imported goods.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£17.64 per shipment
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Surcharges

Service	Description	Product	Fee
Remote Area Service	An international remote area delivery is defined by a post code (or town name in the absence of post code) that is determined as difficult to serve or too distant. Applies to the destination address for exports, the origin address for imports and both the origin and destination addresses for Third Country shipments. To check if Remote Area Service applies to a post code or town name, please visit http://raslist.dhl.com .	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	Exempt
Brexit Export Fee	A fee for any shipment exporting from the United Kingdom to any EU country as of 01/01/2021.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£0.25 per KG with a minimum charge of £4.50
Over Weight Piece	A piece that has a chargeable weight that exceeds 70kg. The surcharge is applied only once per shipment.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£70.00 per overweight piece
Over Sized Piece	A piece that has a dimension in excess of 120cm, the surcharge is applied only once per shipment and will not be applied in addition to the Over Weight Piece surcharge.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£15.00 per oversized piece
Over Handled Piece	A fixed surcharge is applied to any pallet within a shipment that because of its shape, packaging or content is not stackable. The Over Handled Piece surcharge applies to domestic and international shipments.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£136.50 per over handled piece
Change of Billing	At an account holder's request, a change in billing by crediting one invoice and the re-invoicing of the same amount to a different account number than the one marked on the Waybill. This charge isn't applied when DHL didn't follow the original billing instructions.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£9 per invoice
Non-Stackable Pallet	A pallet which cannot be stacked due to size or product type.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£165 per pallet
Address Correction	A fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. The Address Correction Surcharge applies to domestic and international shipments.	DHL Domestic Express DHL Express Worldwide DHL Express 9:00 DHL Express 12:00 DHL Economy Select	£9.00 for international shipments £4.50 for domestic shipments

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Customs Services

Service	Description	Product	Fee
Duty Tax Importer (Formerly Disbursement)	At Receiver's request, the use of DHL's credit or cash to fund the clearance, duty and tax charges related to a shipment/piece, instead of the Receiver using his own bond or credit line. The customs process is accelerated with DHL making prompt payment of relevant charges, while the Receiver defers payment up to an agreed period.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	2.5% of declared value subject to a minimum charge of £11.00
Duty Tax Receiver (Formerly Advance Payment)	The service covers any import of a non-document shipment for which DHL has paid or used its customs credit line advancing customs duties, taxes or regulatory charges on behalf of those importers with whom DHL have no contract. The charge is based on the credit advanced or guaranteed and is subject to a standard minimum.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£11.00, or 2.5% of the credit advanced if higher
Clearance Authorisation	The contacting by DHL of the designated Importers who have specifically requested contact prior to customs clearance of the shipment/piece is initiated by DHL.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£25 per authorisation
Handover To Broker	At Customer's request, the preparation and delivery by DHL, or the making available of shipment/piece paperwork that is required by a third party Broker to complete customs clearance for the Receiver.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£25 per shipment
Bonded Storage	Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	Per shipment, per day after 3 calendar days / £4.50 per shipment and £0.09 per kg per day

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Customs Services (cont.)

Service	Description	Product	Fee
Multi-Line Entry	The clearance of a shipment/piece with multiple commodities or multiple origins for the same commodity. Fees apply when a shipment has more than 5 lines for entry, regardless of whether or not the entry is a consolidated formal entry containing multiple hawbs for the same importer.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£4.50 per additional line
Bonded Transit Documents	The paperwork necessary for DHL to transport from the point of entry to a location specified by the Receiver or Importer, under a Customs Bond status. Can arise also when the Receiver requests clearance at a second, preferred, terminal /facility.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£40 per shipment
Export Declaration	Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£9 per shipment
Post-clearance Modification	The modification by DHL of value, commodity, country of manufacture, or terms of trade information after the import clearance process for a shipment/piece, to correct or elaborate on what was submitted previously to Customs. Modifications are also necessary when Import details such as the VAT number are incorrect on the declaration. Fees apply only when the original error was not made by DHL.	DHL Express Worldwide DHL Express 9:00 DHL Express 12:00	£45 per shipment

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Elevated Risk

	Elevated Risk	Restricted Destination	Exporter Validation
Definition	Additional surcharges apply when shipping to a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism.	Restricted Destination surcharges apply when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council.	Exporter Validation surcharges apply when shipping to a destination country or entity that is subject to trade restrictions imposed by national legislation such as the EEAS or OFAC
Shipment Types	Doc and Non-Doc OB, IB and 3rd Country	Non-Doc OB only	Non-Doc OB only
Charge per Shipment	£ 15.75	£ 24.25	£ 24.25
Afghanistan <i>Both charges will apply.</i>	Y		Y
Burundi	Y		
Iraq <i>Both charges will apply.</i>	Y	Y	
Libya <i>Both charges will apply.</i>	Y	Y	
Mali	Y		
Niger	Y		
South Sudan <i>Both charges will apply.</i>	Y		Y
Yemen <i>Both charges will apply.</i>	Y	Y	
Central African Republic		Y	
Cote d'Ivoire		Y	
Democratic Republic of Congo		Y	
Eritrea		Y	

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Elevated Risk (cont.)

	Elevated Risk	Restricted Destination	Exporter Validation
Definition	Additional surcharges apply when shipping to a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism.	Restricted Destination surcharges apply when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council.	Exporter Validation surcharges apply when shipping to a destination country or entity that is subject to trade restrictions imposed by national legislation such as the EEAS or OFAC
Shipment Types	Doc and Non-Doc OB, IB and 3rd Country	Non-Doc OB only	Non-Doc OB only
Charge per Shipment	£ 15.75	£ 24.25	£ 24.25
Iran		Y	
North Korea		Y	
Liberia		Y	
Somalia		Y	
Sudan		Y	
Syria <i>Both charges will apply.</i>	Y	Y	
Belarus			Y
Myanmar			Y
Zimbabwe			Y
Lebanon			Y