

How can UPS help with international customs clearance?

UPS Export Brokerage Services

Ensure your shipments cross borders quickly and arrive on time.

Every day, UPS reliably manages millions of customs clearances worldwide. Our experience and global knowledge can help you comply with local requirements and avoid customs-related delays.

Additionally, across Europe UPS has been granted or is actively pursuing Authorised Economic Operator (AEO) status as a compliant and trustworthy international supply chain partner. This EU accreditation means UPS shipments are fast-tracked through customs, helping us to speed up your supply chain.

Routine customs clearance services are provided free of charge; non-routine customs clearance services are listed below.

Service	Description	Fee
Additional Tariff Line Fee	When a customs entry has more than five tariff lines, a surcharge will be applied per additional tariff line.	GBP 2.65 per additional tariff line > 5.
Other Government Agency (OGA) Entry	Some commodities have to be regulated and controlled prior to export processing by a separate Governmental Agency (eg. FDA, Sanitary, Cites, Fine Arts, Quality SOIVRE). These types of commodities might be subject to specific clearance processes. Where this is the case, upon request by the shipper and provided that the shipper shares the required information and documentation, UPS will support exporters to expedite clearance by filing the required information (paper or electronic) with the respective Governmental Agency.	GBP 11.95 per shipment.
Other Additional Tasks	For any additional, non-routine customs-clearance tasks requested (eg. creating specific reports, triangular export business – invoice swap) UPS may create a special operating process for the customer.	GBP 10.60 per shipment.
Non-routine Formal Entry	Where a shipment being exported requires special customs entry processing such as Temporary Export, Re-exportation of previously imported goods or Return shipments, UPS can perform such special processing for an additional fee.	GBP 13.25 per shipment.
Warehouse Storage	In the event an export shipment is not able to be cleared within the period of time that is usual for customs clearance, a storage fee will be charged, unless a delay is due to the fault of UPS.	GBP 13.80 per pkg, per day, will be charged after the 3rd working day.
Post Entry Clearance Services	In the event of any post-entry clearance request to be submitted to customs authorities, such as export clearance information or duplicate of export documentation, upon request, UPS will provide the shipper with expertise and administrative support.	GBP 45.60 per shipment.
Return To Sender (RTS) Fee	When international shipments are not accepted in the Import country, a Return to Sender process is started. Non Customs cleared shipments to be Returned to the Shipper do require some Export Customs formalities to be covered. A fee will be applied for these Export Customs formalities.	GBP 10.60 per shipment.
Report Fee	UPS will charge a fee for every report or data set sent to the customer upon customer's request.	GBP 48.20 per hour.
Admin Fee	UPS will charge an admin fee for each extraordinary brokerage task performed upon customer's request.	GBP 23.35 per task.
Posting SAD Fee	UPS will charge a fee for every SAD document sent to the customer, upon customer's request.	GBP 5.00 per task.

How can UPS help with international customs clearance?

UPS Import Brokerage Services

Ensure your shipments cross borders quickly and arrive on time.

Every day, UPS reliably manages millions of customs clearances worldwide. Our experience and global knowledge can help you comply with local requirements and avoid customs-related delays.

Additionally, across Europe UPS has been granted or is actively pursuing Authorised Economic Operator (AEO) status as a compliant and trustworthy international supply chain partner. This EU accreditation means UPS shipments are fast-tracked through customs, helping us to speed up your supply chain.

Customs clearance services are listed below.

Service	Description	Fee
Entry Preparation Fee	UPS will charge a fee for every import shipment subject to customs entry requirements.	GBP 5.95 per shipment.
Additional Tariff Line Fee	When a customs entry has more than five tariff lines a surcharge will be charged per additional tariff line.	GBP 5.50 per additional tariff line.
Other Government Agency (OGA) Entry	Other Government Agencies work with customs on regulating and controlling commodities coming into the EU territory from other countries. Special documents must be submitted to these agencies for shipments that contain controlled commodities. These agencies include the Health Department and Department of Agriculture, among others.	GBP 11.95 per shipment.
Other Additional Customs Clearance Services	When additional, non-routine activities are required for entry of merchandise, selected services may be performed by UPS at the request of the importer. For additional information, please contact your local customer service centre on 03457 877 877.	GBP 23.85 per shipment.
Non-routine Formal Entry	Some of the shipments being imported require special customs entries. This kind of entry will be subject to formal entry procedures. Live entries, temporary import entries, re-imports, provisory clearance and any other additional customs service (such as labeling, inventory etc.) are included in this category.	GBP 24.40 per shipment.
Report Fee	UPS will charge a fee for every report or data set sent to the customer upon customer's request.	GBP 48.20 per hour.
Admin Fee	UPS will charge an admin fee for each extraordinary brokerage task performed upon customer's request.	GBP 23.35 per task.
Posting SAD Fee	UPS will charge a fee for every SAD document sent to the customer, upon customer's request.	GBP 5.00 per task.
Disbursement Fee	Import shipments are subject to customs duties and taxes. In the event UPS prepays duties, taxes and other government charges on behalf of the payer, a fee will be charged based on the advanced amount.	GBP 12.20 minimum or 2.5% of the advanced amount.
Warehouse Storage	A fee assessed when shipments remain in a UPS warehouse temporarily before being cleared by customs.	GBP 13.80 per pkg, per day, will be charged after the 3rd working day.
Post Entry Clearance Services	UPS can process through customs any request from importers to amend an entry, recoup the over payment of duty and/or tax, submit additional duties owed to customs and/or request any duty drawback.	GBP 63.10 per shipment.
Always Contact on Customer Request	When implemented, UPS will always contact the importer for clearance instruction. Should UPS be unable to contact the importer, a written advice letter will be issued. If no response is received within 10 days, the shipment will be returned to the sender. If a shipment is non-excisable and does not require any other customs documentation, the importer can pre-advise UPS so that this process is not followed.	GBP 3.00 per shipment. Please note that any applicable warehouse storage charges as per above will also be charged.*
Bonds		
Bonded Transfer UPS Guarantee	UPS can raise a transit procedure to allow a shipment to be transported in bond with a UPS guarantee.	GBP 29.70 per shipment.
Bonded Transfer Handling Fee	When UPS receives shipments covered by a transit procedure, an amount will be charged for the administration to clear this document. The same applies when the import shipment travels on a transit procedure raised by a customer or other agent.	GBP 14.05 per transit shipment.